

July 2018

# Charter & Responsibilities

**The registered trademark "France Greeters»** Characterizes a visitor reception service in a city or region that satisfies the definitions and principles of organization and operation described here in our charter.

One is built around the original values of the Greeters, values maintained by all the Greeters In the world.

## Charter Greeters

The Charter describes our commitment to welcome visitors during a Greeters walk.

### A. The Greeters

These are Passionate people who want to meet, locally, visitors and share their knowledge and passion. They are people who are open to other cultures of all ages and backgrounds. They voluntarily propose, during their free time, to accompany tourists in their city, agglomeration, village or region, in places that can be unusual or more classical, according to the tastes and desires of each.

The Greeters Must be motivated, open, sociable, available and love human contact. Speaking a foreign language is not mandatory, but this can be a plus for meeting with foreign tourists. It is imperative to have more than 18 years, nevertheless minors can accompany a Greeter In his visit.

A Greeter is not a guide, he makes discover his region in a unique, authentic and convivial way, during a stroll, with no conventional "guided tour" one way talking aspect. The Greeter shares his passion for his city or region depending on the interest of the visitors. The themes of stroll are very diverse and can concern art, culture, nature, sport, gastronomy, shopping. The walks are a medium to the meeting, to the cultural exchange, in search of a mutual human enrichment, both for tourists and for Greeters. They have nothing in common with professional guided tours based on sharing heritage experience.

The Greeters are grouped by city or territories and managed by Greeters organizations who recruits volunteers, collects and responds to visitor requests. The Greeters are doing a personal, spontaneous and disinterested job. They are independent and cannot under any circumstances be considered to be under the subordination of any professional and merchant entity.

### B. The Visitors

The Greeters are in contact with all kind of audiences, whether individuals, families, groups of friends, couples, local people, stay tourist or business travelers. They welcome anyone without any discrimination. The number of people for a ride with a Greeter may not exceed 6 persons, and the group must be composed of at least one person over 18 years of age.

### C. The meeting

Each stroll is unique, it is "tailor-made" according to the visitor's demand and desires, the Greeter which welcomes him, and other criteria such as the weather, the atoms chemistry between the visitor and his host...

The Greeter can welcome the visitor(s) alone or with a person of his choice, according to the visitors welcomed. For example, if the visitors are in the family, the reception and the stroll can be done with the family of the Greeter, or with one of his children.

The meeting is usually about two to three hours long, but it can last longer to the extent that the Greeter and the visitor (or visitors) agree. If expenses are incurred (consumption in a café, transit tickets, entrance ticket, etc...). Each participant pays for his personal expenses. The Greeter has no obligation to pay for the visitor (or visitors) and vice versa.

The visitor (or visitors) are warned of the rules and agree to abide by them. If this is not the case (important delay not justified, disrespect, no interest for the ride...) The Greeter is free of his welcoming commitment. The Greeters acting voluntarily and devoting to their passion on their free time, visitors must by courtesy, report as soon as possible, any visit cancellation, by contacting the Greeter or organization. Links are available on our booking emails for this purpose.

The meeting with a Greeter is completely free for the visitor, the Greeter must not accept any tip or a reward for himself.

On the other hand, each Greeters is free to accept and encourage, or not, donations made by visitors directly to the organization of local Greeters, or by orienting the visitors to a donation for the association "Federation France Greeters", which federate together all the organizations Greeters In France

### The brand "France Greeters MD

It is the property of the "Fédération France Greeters", who delegates the enjoyment to its members.

### The core values of Greeters

Statutory, the Federation France Greeters follows, in this "Charter France Greeters", the fundamental values (" CoreValues") established and managed by the Global Greeter Network. Here is a translation (18/06/2014).

1. The Greeters Are volunteers, they are a friendly face for the visitor (s)
2. The Greeters Welcome individuals and groups toà 6 persons
3. Meeting with a Greeter Is whole Free
4. The Greeters Welcome any person, visitor and volunteer, without any discrimination.
5. The networks of Greeters are part of a sustainable tourism approach, respecting the environment and man. They participate in the enrichand economic issement of local communities and contribute to the à the positive image of the destination.
6. The networks of Greeters Promote mutual enrichment and cultural exchanges between individuals for a better world.

## Responsibilities

- The visitor acknowledges that they have been aware of the free meeting and cannot engage in the responsabilité of the organization of Greeters Or that of the volunteer for any Failure or litigation. The walks are under the responsibility of each one of the participants. The organization of Greeters, may not be held responsible for any incident or accident that may occur during a ride.
- The information posted on the site was correct at the time of publication: The site is regularly updated. The French Federation Greeters and the organizations of Greeters cannot be held liable for any loss, damage or inconvenience which may result from the use of the information published on the the site.
- External links to partner sites are put online. The Federation is not responsible for the quality of the benefits issued and cannot be challenged in case of litigation with these partners.

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